

Deactivate & reactivate PRIMER

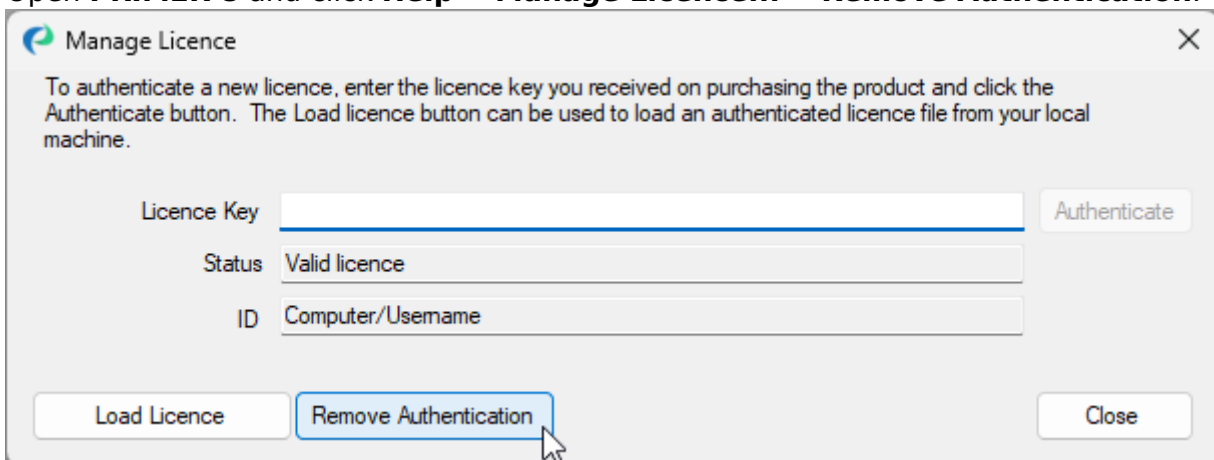
If you need to move PRIMER 8 to a new machine, switch to a different licence key, or switch to a new subscription plan, you'll first need to deactivate your current installation. Deactivating frees up a seat on your licence, allowing you to activate PRIMER on a new machine or under a new licence or subscription plan.

- If you want to deactivate and reactivate on the same machine, see the section entitled '[Deactivate and reactivate](#)'.
- If you want to move PRIMER to another machine, see the section entitled '[Uninstall and reinstall](#)'.
- If you need more detailed help, see the section entitled '[In-depth walkthroughs](#)'.

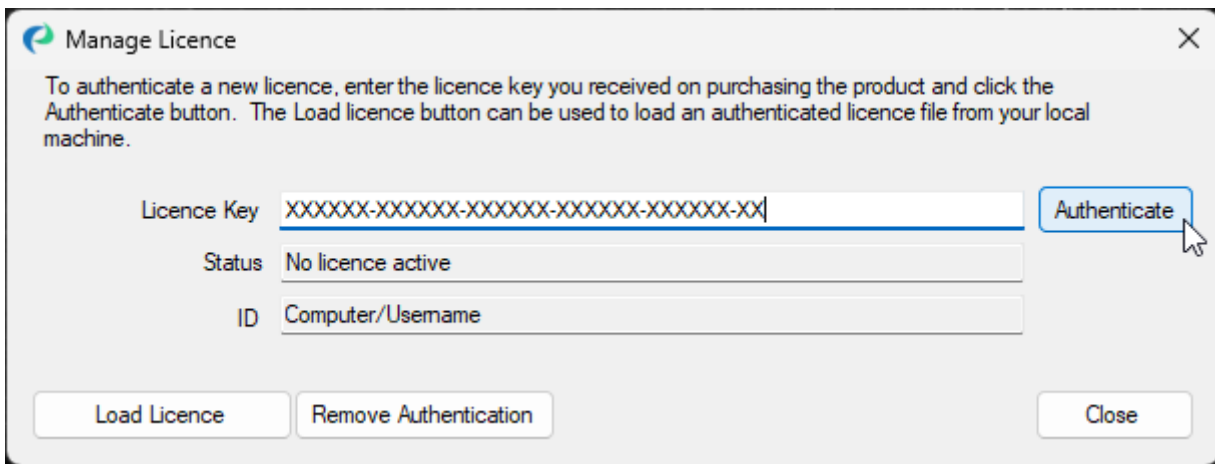
Deactivate and reactivate

This process applies if you want to deactivate and reactivate on the same machine. For example, if there has been a change to your subscription plan, you may need to re-authenticate the software for the change to take effect.

1. Open **PRIMER 8** and click **Help > Manage Licence... > Remove Authentication**.



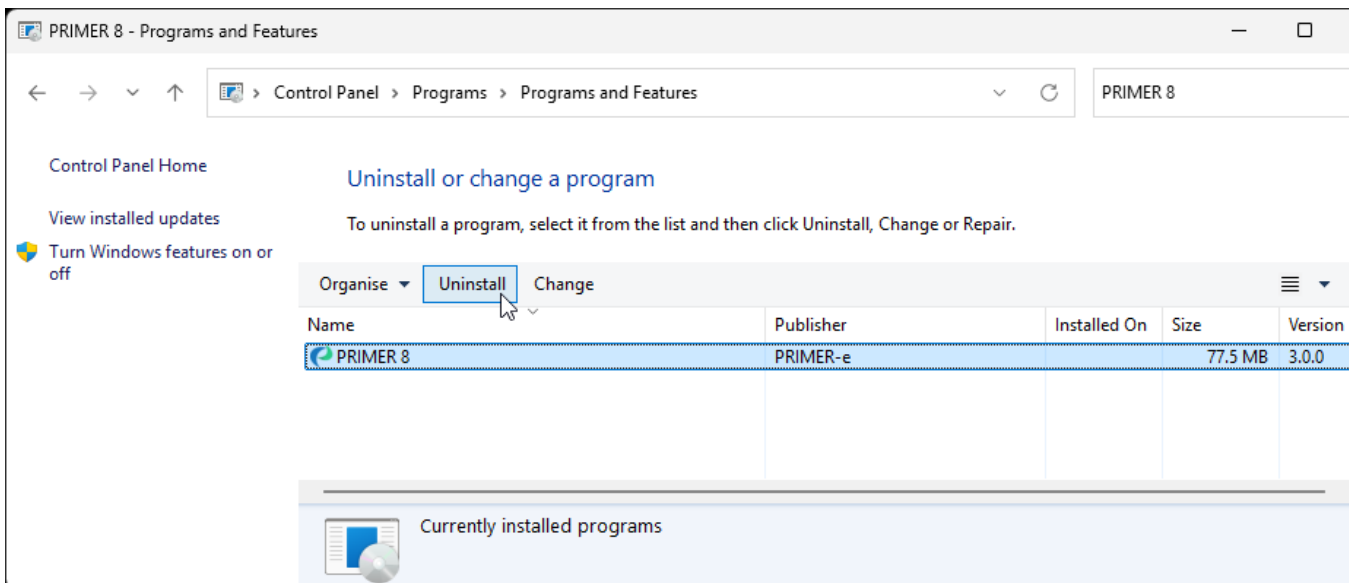
2. Copy and paste your licence key into the text box labelled '**Licence Key**'.
3. Click '**Authenticate**'.



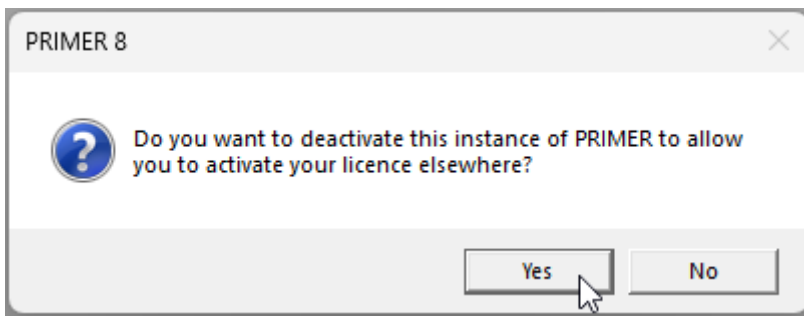
Uninstall and reinstall

This process is necessary if you're moving PRIMER from one machine to another.

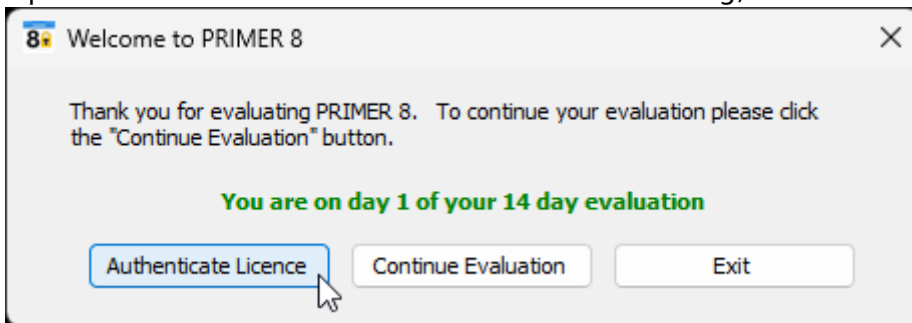
1. Open the '**Control Panel**' on your computer (e.g., click the Start menu or press the Windows key and type 'Control Panel')
2. Select '**PRIMER 8**' from the list of programs.
3. Click '**Uninstall**'.



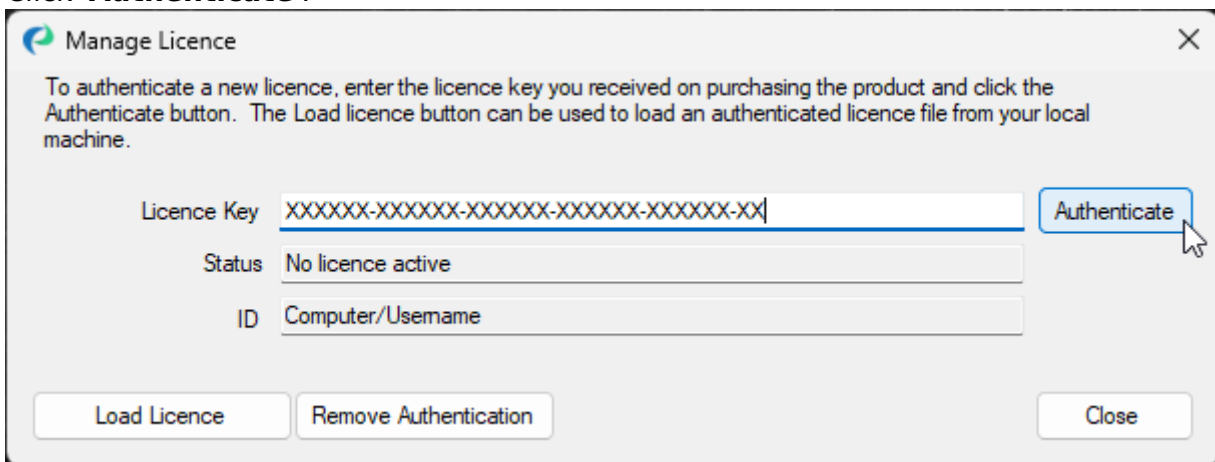
4. Follow the prompts to uninstall. In response to the question: 'Do you want to deactivate this instance of PRIMER to allow you to activate your licence elsewhere?', click '**Yes**'.



5. [Download](#) and run the PRIMER 8 installer ('PRIMER8Setup.exe') on your new machine.
6. Open **PRIMER**. In the 'Welcome to PRIMER 8' dialog, click on '**Authenticate Licence**'.



7. Enter your licence key into the box labelled '**Licence Key**'.
8. Click '**Authenticate**'.



In-depth walkthroughs

For more information on these processes, see the guides below:

- [Install PRIMER](#)
- [Uninstall PRIMER](#)
- [Activate PRIMER](#)
- [Deactivate PRIMER](#)

